the Wolfsberg Group

Financial Institution Name: Location (Country) :

SCB "Tenge Bank"	
Izbekistan, Tashkent	

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The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch.

No # Question Answer 1. ENTITY & OWNERSHIP 1 Full Legal Name Joint-Stock Commercial Bank "Tenge Bank" 2 Append a list of foreign branches which are covered by this questionnaire All branches	
Tull Legal Name Joint-Stock Commercial Bank "Tenge Bank" Append a list of foreign branches which are covered by this questionnaire	
Joint-Stock Commercial Bank "Tenge Bank" Append a list of foreign branches which are covered by this questionnaire	
Append a list of foreign branches which are covered by this questionnaire	
2 Append a list of foreign branches which are covered by this questionnaire	
Append a list of foreign branches which are covered by this questionnaire	
this questionnaire	
this questionnaire	
All branches	
3 Full Legal (Registered) Address	
Tall Legal (Neglected) Address	
66, Parkentskaya street,Tashkent city, Yashnabad district,Republic of Uzbi	ekistan, 100007
4 Full Primary Business Address (if different from above)	
5 Date of Entity incorporation/establishment	
bate of Entity incorporation/establishment	
18.05.2019 y	
6 Select type of ownership and append an ownership	
chart if available	
6 a Publicly Traded (25% of shares publicly traded) No	a company (2.32) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00) (10.00)
6 a1 If y indicate the exchange traded on and ticker	
symbol	
3,110-5	
6 b Member Owned/Mutual No	
6 c Government or State Owned by 25% or more No	
6 d Privately Owned Yes	
6 d1 If Y, provide details of shareholders or ultimate '	
beneficial owners with a holding of 10% or more	
Joint Stock Company «Halyk Bank of Kazakhstan».	
7 % of the Entity's total shares composed of bearer	***************************************
shares No	
8 Does the Entity, or any of its branches, operate under	
8 Does the Entity, of any of ins braintness, operate under an Offshore Banking License (OBL)?	
8 a If Y, provide the name of the relevant branch/es	
which operate under an OBL	
9 Does the Bank have a Virtual Bank License or provide no	
services only through online channels?	
Name of primary financial regulator/supervisory authority	
The Central Bank of the Republic of Uzbekistan, the Department for Combi	ating Economic Crimes under the
General Prosecutor's Office of the Republic of Uzbekistan	
44 Provide Leng Entity Identifier (LEI) if available	
11 Provide Legal Entity Identifier (LEI) if available	
11 Provide Legal Entity Identifier (LEI) if available	
11 Provide Legal Entity Identifier (LEI) if available	
11 Provide Legal Entity Identifier (LEI) if available	
11 Provide Legal Entity Identifier (LEI) if available 12 Provide the full legal name of the ultimate parent (if	
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank"	
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Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of	
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for	or Regulation and Development of
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Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Yes	or Regulation and Development of
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Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Yes 14 b Private Banking No 14 c Commercial Banking Yes	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Retail Banking Yes Yes Authority Select the business areas applicable to the Entity Authority Select the Dusiness areas applicable to the Entity Yes The Commercial Banking Yes The Commercial Banking Yes The Agency of the Republic of Kazakhstan for Financial Market Yes	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Joint-Stock Bank "Halyk Bank" National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity A Retail Banking Private Banking No Retail Banking Yes A Commercial Banking Yes	or Regulation and Development of
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Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity A Retail Banking Yes A Retail Banking Yes A Commercial Banking Yes I Commercial Banking Yes I No I N	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity A Retail Banking Private Banking No Commercial Banking Yes 14 c Commercial Banking Yes 14 d Transactional Banking Yes 14 e Investment Banking Yes 14 f Financial Markets Trading Yes 14 f Financial Markets Trading Yes 14 g Securities Services/Custody No	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity A Retail Banking Yes A Retail Banking No A C Commercial Banking Yes A I Transactional Banking Yes I I resement Banking Yes I I Provide Banking Yes A Broker Banking A Broker Banking Yes A Broker Banking A Br	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Yes Huber Banking Yes Investment Banking Yes Investment Banking Yes Investment Banking Yes Securities Services/Custody Yes Huber Borker/Dealer No Multilateral Development Bank No No No No No No No No No N	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity A Retail Banking Yes A Retail Banking No A Commercial Banking Yes A Irransactional Banking Yes A Irransactional Banking Yes A Irransactional Markets Trading Yes A Irransactional Markets A Irransactional M	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent Select the business areas applicable to the Entity Retail Banking Yes Ha Retail Banking Yes Lo Commercial Banking Yes Transactional Banking Yes Investment Banking Yes Investment Banking Yes Investment Banking Yes Securities Services/Custody Yes Ha Broker/Dealer No Multilateral Development Bank No No Wealth Management No No No No No No No No No N	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Yes Huber Banking Yes Investment Banking Yes Investment Banking Yes Investment Banking Yes Securities Services/Custody Yes Huber Borker/Dealer No Multilateral Development Bank No No No No No No No No No N	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent National Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Select the business areas applicable to the Entity Retail Banking Yes Huber Banking Yes Investment Banking Yes Investment Banking Yes Investment Banking Yes Securities Services/Custody Yes Huber Borker/Dealer No Multilateral Development Bank No No No No No No No No No N	or Regulation and Development of
12 Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) 13 Jurisdiction of licensing authority and regulator of ultimate parent 14 Select the business areas applicable to the Entity 14 Retail Banking 14 Private Banking 15 Private Banking 16 Commercial Banking 17 Private Banking 18 Private Banking 19 Private Banking 19 Private Banking 10 Private Banking 11 Private Banking 12 Private Banking 13 Private Banking 14 Private Banking 15 Private Banking 16 Private Banking 17 Pes 18 Private Banking 19 Pes 19 Pes 10 Private Banking 10 Pes 11 Pes 12 Provide the full legal name of the ultimate parent (if different from the Entity Panking Hally Panking Panking Panking 16 Private Banking 17 Pes 18 Pes 19 Pes 19 Pes 10 Pes 11 Pes 12 Pes 13 Pes 14 Pes 14 Pes 14 Pes 14 Pes 15 Pes 16 Pes 16 Pes 17 Pes 18 Pes	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent Select the business areas applicable to the Entity Retail Banking Private Banking No Commercial Banking Yes 14 d Transactional Banking Yes 14 d Transactional Banking Yes 14 d Transactional Banking Yes 14 f Financial Markets Trading Yes 14 g Securities Services/Custody Yes 14 h Broker/Dealer No 14 Multilateral Development Bank No Other (please explain) 15 Does the Entity have a significant (10% or more)	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent Rational Bank of Kazakhstan, The Agency of the Republic of Kazakhstan for Financial Market Retail Banking Yes Above Commercial Banking Yes Act Commercial Banking Yes Investment Banking Yes Investment Banking Yes Securities Services/Custody Yes Mo Multilateral Development Bank Mo Multilateral Development Bank No Other (please explain) Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" Jurisdiction of licensing authority and regulator of ultimate parent Select the business areas applicable to the Entity 14 Select the business areas applicable to the Entity 14 Retail Banking Yes 14 Private Banking No 14 C Commercial Banking Yes 14 Inrestment Banking Yes 14 Inrestment Banking Yes 14 Inrestment Banking Yes 14 Financial Markets Trading Yes 14 Pes 14 Securities Services/Custody Yes 14 Investment Banking Yes 14 Investment Banking Yes 15 Does the Entity have a significant (10% or more) portfolio of non-resident to non-resident ustomers or does it derive more than 10% of its revenue from non-resident No	or Regulation and Development of
12 Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) 13 Jurisdiction of licensing authority and regulator of ultimate parent 14 Select the business areas applicable to the Entity 14 a Retail Banking 14 b Private Banking 14 b Private Banking 14 c Commercial Banking 14 c Commercial Banking 14 d Transactional Banking 14 e Investment Banking 14 e Investment Banking 14 g Securities Services/Custody 14 g Securities Services/Custody 14 h Broker/Dealer 14 I Multilateral Development Bank 15 Does the Entity have a significant (10% or more) portfolio of non-resident customers? (Non-resident means customers primarily No No No No No No No No No N	or Regulation and Development of
Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ) Joint-Stock Bank "Halyk Bank" 13	or Regulation and Development of

15 a	If Y, provide the top five countries where the non-	
10 d	resident customers are located.	
16	Select the closest value:	E04 4000
16 a	Number of employees	501-1000
16 b	Total Assets	Between \$100 and \$500 million
17	Confirm that all responses provided in the above Section are representative of all the LE's branches.	Yes
17 a	If N, clarify which questions the difference/s relate to	
17 a	and the branch/es that this applies to.	
	and the branchies that this applies to.	
18	If appropriate, provide any additional information/context	
	to the answers in this section.	
		V V
	ICTS & SERVICES	
19	Does the Entity offer the following products and services:	
19 a	Correspondent Banking	Yes
19 a1	If Y	
19 a1a	Does the Entity offer Correspondent Banking	Yes
	services to domestic banks?	
19 a1b	Does the Entity allow domestic bank clients to	Yes
19 a1c	provide downstream relationships? Does the Entity have processes and procedures	
	in place to identify downstream relationships with	Yes
	domestic banks?	
19 a1d	Does the Entity offer Correspondent Banking	Yes
19 a1e	services to foreign banks? Does the Entity allow downstream relationships	
	with foreign banks?	No
19 a1f	Does the Entity have processes and procedures	
	in place to identify downstream relationships with	No
10 212	foreign banks? Does the Entity offer Correspondent Banking	
19 a1g	services to regulated Money Services Businesses	No
	(MSBs)/Money Value Transfer Services	
19 a1h	Does the Entity allow downstream relationships	
	with MSBs, MVTSs, or Payment Service Provider	
	(PSPs)?	
19 a1h1	MSBs	No No
19 a1h2 19 a1h3	MVTSs PSPs	No No
19 a1113	Does the Entity have processes and procedures	INO
10 411	in place to identify downstream relationships with	No
	MSBs /MVTSs/PSPs?	
19 b	Cross-Border Bulk Cash Delivery	No
19 c	Cross-Border Remittances	Yes
19 d 19 e	Domestic Bulk Cash Delivery Hold Mail	Yes No
19 f	International Cash Letter	No
19 g	Low Price Securities	No
19 h	Payable Through Accounts	Yes
19 i	Payment services to non-bank entities who may then	
	offer third party payment services to their	No
	customers?	
19 i1	If Y , please select all that apply below? Third Party Payment Service Providers	Ala
19 i2 19 i3	Virtual Asset Service Providers (VASPs)	No No
19 i4	eCommerce Platforms	No
19 i5	Other - Please explain	110
	,	
	8:4.8	
19 j	Private Banking Remote Deposit Capture (RDC)	No No
19 k 19 l		No No
19 II		No No
19 n	Trade Finance	Yes
19 o	Virtual Assets	No
19 p	For each of the following please state whether you	
	offer the service to walk-in customers and if so, the	
I9 p1	applicable level of due diligence: Check cashing service	No
19 p1a	If yes, state the applicable level of due diligend	ce
19 p2		Yes
19 p2a	If yes, state the applicable level of due diligence Foreign currency conversion	Yes
19 p3 19 p3a	If yes, state the applicable level of due diligence	
19 p3a		No
19 p4a	If yes, state the applicable level of due diligend	
19 p5	If you offer other services to walk-in customers	
	please provide more detail here, including	
	describing the level of due diligence.	
10	Other high wint and the second	
19 q	Other high-risk products and services identified by	
	the Entity (please specify)	
20	Confirm that all responses provided in the above	
···	Section are representative of all the LE's branches.	Yes
	If N, clarify which questions the difference/s relate to	
20 a		
20 a	and the branch/es that this applies to.	
20 a	and the branch/es that this applies to.	
20 a	and the branch/es that this applies to.	
20 a 21	If appropriate, provide any additional information/context	

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	Honousing Group o	Correspondent Banking Due Diligence Questionnaire (CBDDQ) V1.4
3. AML,	CTF & SANCTIONS PROGRAMME	
22	Does the Entity have a programme that sets minimum	
	AML, CTF and Sanctions standards regarding the	
22 a	following components: Appointed Officer with sufficient experience/expertise	Yes
22 b	Adverse Information Screening	Yes
22 c	Beneficial Ownership	Yes
22 d	Cash Reporting	Yes
22 e	CDD	Yes
22 f	EDD	Yes
22 g	Independent Testing	Yes
22 h	Periodic Review	Yes
22 i	Policies and Procedures PEP Screening	Yes Yes
22 j 22 k	Risk Assessment	Yes
22	Sanctions	Yes
22 m	Suspicious Activity Reporting	Yes
22 n	Training and Education	Yes
22 o	Transaction Monitoring	Yes
23	How many full time employees are in the Entity's AML,	11-100
24	CTF & Sanctions Compliance Department? Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee? If N, describe your practice in	Yes
25	Question 29 Does the Board receive, assess, and challenge regular reporting on the status of the AML, CTF, & Sanctions	Yes
26	programme? Does the Entity use third parties to carry out any	No
26 a	components of its AML, CTF & Sanctions programme? If Y, provide further details	
-		
27	Does the entity have a whistleblower policy?	Yes
28	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
28 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
29	If appropriate, provide any additional information/context to the answers in this section.	
30231	BRIBERY & CORRUPTION	
30	Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to reasonably prevent, detect and report bribery and corruption?	Yes
31	Does the Entity have an enterprise wide programme that sets minimum ABC standards? Has the Entity appointed a designated officer or officers	Yes
33	with sufficient experience/expertise responsible for coordinating the ABC programme?	Yes
34	Does the Entity have adequate staff with appropriate levels of experience/expertise to implement the ABC programme? Is the Entity's ABC programme applicable to:	Yes Both joint ventures and third parties acting on behalf of the Entity
35	Does the Entity have a global ABC policy that:	The state of the s
35 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage.	Yes
35 b	Includes enhanced requirements regarding interaction with public officials?	Yes
35 c	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	Yes
36	Does the Entity have controls in place to monitor the	Yes
	effectiveness of their ABC programme?	1.00
37	Does the Board receive, assess, and challenge regular	Yes
38	reporting on the status of the ABC programme? Has the Entity's ABC Enterprise Wide Risk Assessment (EWRA) been completed in the last 12 months?	Yes
38 a	If N, provide the date when the last ABC EWRA was completed.	
39	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes
40	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	
40 a	Potential liability created by intermediaries and other third-party providers as appropriate	Yes
40 b	Corruption risks associated with the countries and industries in which the Entity does business, directly	Yes
40 c	or through intermediaries Transactions, products or services, including those that involve state-owned or state-controlled entities	Yes
40 d	or public officials Corruption risks associated with gifts and hospitality, hiring/internships, charitable donations and political	Yes
40 e	contributions Changes in business activities that may materially ,	Yes
41	increase the Entity's corruption risk Does the Entity's internal audit function or other	
	independent third party cover ABC Policies and Procedures?	Yes

40	Does the Entity provide mandatory ABC training to:	
42	Does the Entity provide mandatory ABC training to: Board and senior Committee Management	Yes
42 a 42 b	1st Line of Defence	Yes
42 C	2nd Line of Defence	Yes
42 d	3rd Line of Defence	Yes
42 e	Third parties to which specific compliance activities	Not Applicable
	subject to ABC risk have been outsourced	The Applicable
42 f	Non-employed workers as appropriate	Yes
-10	(contractors/consultants)	
43	Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes
44	Confirm that all responses provided in the above	V
	Section are representative of all the LE's branches	Yes
44 a	If N, clarify which questions the difference/s relate to	·
	and the branch/es that this applies to.	
45	If appropriate, provide any additional information/context	
	to the answers in this section.	
5. AML, 0	CTF & SANCTIONS POLICIES & PROCEDURES	e grante après de la companyación en establicada en en el como en el como de abbreviational primario
46	Has the Entity documented policies and procedures	
	consistent with applicable AML, CTF & Sanctions	
	regulations and requirements to reasonably prevent, detect and report:	
46 a	Money laundering	Yes
46 b	Terrorist financing	Yes
46 c	Sanctions violations	Yes
47	Are the Entity's policies and procedures updated at	Yes
	least annually?	
48	Has the Entity chosen to compare its policies and	
48 a	procedures against: U.S. Standards	Yes
48 a1	If Y, does the Entity retain a record of the	Yes
48 b	EU Standards	Yes
48 b1	If Y, does the Entity retain a record of the	Yes
49	Does the Entity have policies and procedures that:	
49 a	Prohibit the opening and keeping of anonymous and	Yes
40.1	fictitious named accounts	
49 b	Prohibit the opening and keeping of accounts for	Yes
49 c	unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide	
43 0	banking services to unlicensed banks	Yes
49 d	Prohibit accounts/relationships with shell banks	Yes
49 e	Prohibit dealing with another entity that provides	Yes
	services to shell banks	
49 f	Prohibit opening and keeping of accounts for	Yes
49 g	Section 311 designated entities Prohibit opening and keeping of accounts for any of	
45 g	unlicensed/unregulated remittance agents,	
	exchanges houses, casa de cambio, bureaux de	Yes
	change or money transfer agents	
49 h	Assess the risks of relationships with domestic and	
	foreign PEPs, including their family and close	Yes
40 !	associates Define the process for escalating financial crime risk	
49 i	issues/potentially suspicious activity identified by	Yes
	employees	
49 j	Define the process, where appropriate, for	
	terminating existing customer relationships due to	Yes
1	financial crime risk	
49 k	Define the process for exiting clients for financial	No.
	crime reasons that applies across the entity,	Yes
49	including foreign branches and affiliates Define the process and controls to identify and	
401	handle customers that were previously exited for	V.
	financial crime reasons if they seek to re-establish a	Yes
	relationship	
49 m	Outline the processes regarding screening for	Yes
	sanctions, PEPs and Adverse Media/Negative News	
49 n	Outline the processes for the maintenance of	Yes
F0	internal "watchlists"	
50	Has the Entity defined a risk tolerance statement or similar document which defines a risk boundary around	Yes
	their business?	*
51	Does the Entity have record retention procedures that	Yes
	comply with applicable laws?	
51 a	If Y, what is the retention period?	v
		5 years or more
		- <u>/</u>
52	Confirm that all responses provided in the above	Yes
52 a	Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to	
92 a	and the branch/es that this applies to.	
	and the second second	
53	If appropriate, provide any additional information/context	
	to the answers in this section.	Bank there is a procedure for identifying and checking the entities designated in Section 311 using
		applications World check and Transaction Screening. If an alert is raised the bank suspends transaction and
		hold any entity's accounts
6 AMI CT	F & SANCTIONS RISK ASSESSMENT	
54	Does the Entity's AML & CTF EWRA cover the inherent	
34	risk components detailed below:	
F4 -	Client	Yes
54 a	Product	Yes
54 a 54 b	Troduct	Yes
54 b 54 c	Channel '	
54 b 54 c 54 d	Channel Geography	Yes
54 b 54 c	Channel Geography Does the Entity's AML & CTF EWRA cover the controls	
54 b 54 c 54 d 55	Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	Yes
54 b 54 c 54 d 55	Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring	
54 b 54 c 54 d 55	Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	Yes Yes

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55 d	Transaction Screening Name Screening against Adverse Media/Negative	Yes
55 e	News	Yes
55 f	Training and Education	Yes
55 g	Governance	Yes
55 h	Management Information	Yes
56	Has the Entity's AML & CTF EWRA been completed in	Yes
56 a	the last 12 months? If N, provide the date when the last AML & CTF	
56 a	If N, provide the date when the last AML & CTF EWRA was completed.	
	F	
57	Does the Entity's Sanctions EWRA cover the inherent	
	risk components detailed below:	
57 a	Client	Yes
57 b	Product Channel	Yes Yes
57 c 57 d	Channel Geography	Yes Yes
57 d 58	Does the Entity's Sanctions EWRA cover the controls	
	effectiveness components detailed below:	
58 a	Customer Due Diligence	Yes
58 b	Governance List Management	Yes Vac
58 c 58 d	List Management Management Information	Yes Yes
58 d 58 e	Management Information Name Screening	Yes Yes
58 e 58 f	Transaction Screening	Yes
58 g	Training and Education	Yes
59	Has the Entity's Sanctions EWRA been completed in	Yes
59 a	the last 12 months? If N, provide the date when the last Sanctions EWRA	
M	was completed.	
	1	
		,
60	Confirm that all responses provided in the above	Yes
	Section are representative of all the LE's branches	4004
60 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
61	If appropriate, provide any additional information/context	
	If appropriate, provide any additional information/context to the answers in this section.	
	, and design	
7. KYC	CDD and EDD	
62	Does the Entity verify the identity of the customer?	Yes
63	Do the Entity's policies and procedures set out when	
	CDD must be completed, e.g. at the time of onboarding	Yes
64	or within 30 days? Which of the following does the Entity gather and retain	
	when conducting CDD? Select all that apply:	
64 a	Customer identification	Yes
64 b	Expected activity	Yes
64 c	Nature of business/employment	Yes
64 d 64 e	Ownership structure Product usage	Yes Yes
64 e 64 f	Product usage Purpose and nature of relationship	Yes Yes
64 g	Source of funds	Yes
64 h	Source of wealth	Yes
65	Are each of the following identified:	Ves
65 a 65 a1	Ultimate beneficial ownership Are ultimate beneficial owners verified?	Yes Yes
65 a1	Authorised signatories (where applicable)	Yes
65 c	Key controllers	Yes
65 d	Other relevant parties	Yes
66	What is the Entity's minimum (lowest) threshold applied to beneficial ownership identification?	10%
67	to beneficial ownership identification? Does the due diligence process result in customers	
	receiving a risk classification?	Yes
67 a	If Y, what factors/criteria are used to determine the	
	customer's risk classification? Select all that apply:	Yes
67 a1 67 a2	Product Usage Geography	Yes Yes
67 a2 67 a3	Business Type/Industry	Yes
67 a4	Legal Entity type	Yes
67 a5	Adverse Information	Yes
67 a6	Other (specify)	
	1	
	1	,
68	For high risk non-individual customers, is a site visit a	Van
68	part of your KYC process?	Yes
68 a	If Y, is this at:	
68 a1	Onboarding	Yes Yes
68 a2 68 a3	KYC renewal Trigger event	Yes Yes
68 a3 68 a4	Other	
68 a4a	Other If yes, please specify "Other"	
	1	
		2
69	Does the Entity have a risk based approach to	V.
		Yes
69 ~	•	
69 a 69 a1	If Y, is this at: Onboarding	Yes
69 a1 69 a2	KYC renewal	Yes
69 a3	Trigger event	Yes
70	What is the method used by the Entity to screen for	Combination of automated and manual
	Adverse Media/Negative News?	
71	Does the Entity have a risk based approach to	Voe
	determine whether they are PEPs, or controlled by	Yes
	PEPs?	

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71 2	If Y, is this at:	
71 a 71 a1	Onboarding	Yes
71 a2	KYC renewal	Yes
71 a3	Trigger event	Yes
72	What is the method used by the Entity to screen PEPs?	Combination of automated and manual
73	Does the Entity have policies, procedures and	
	processes to review and escalate potential matches from screening customers and connected parties to	Yes
	determine whether they are PEPs, or controlled by	March .
	PFPs?	
74	Is KYC renewed at defined frequencies based on risk	Yes
74.2	rating (Periodic Reviews)? If yes, select all that apply:	
74 a 74 a1	Less than one year	
74 a2	1 – 2 years	Yes
74 a3	3 – 4 years	
74 a4	5 years or more	always subject
74 a5	Trigger-based or perpetual monitoring reviews	Yes
74 a6	Other (Please specify)	,
75	Does the Entity maintain and report metrics on current	
	and past periodic or trigger event due diligence reviews?	Yes
70		
76	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or	
	industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?	
76 a	Arms, defence, military	Prohibited
76 a 76 b	Respondent Banks	Always subject to EDD
76 b1	If EDD or restricted, does the EDD assessment	
	contain the elements as set out in the Wolfsberg	Yes
70 -	Correspondent Banking Principles 2022?	Always subject to EDD
76 c 76 d	Embassies/Consulates Extractive industries	Always subject to EDD Always subject to EDD
76 d 76 e	Gambling customers	Prohibited
76 f	General Trading Companies	EDD on risk-based approach
76 g	Marijuana-related Entities	Prohibited EDD on rick based approach
76 h	MSB/MVTS customers Non-account customers	EDD on risk-based approach EDD on risk-based approach
76 i 76 j	Non-account customers Non-Government Organisations	EDD on risk-based approach
76 k	Non-resident customers	Always subject to EDD
76 1	Nuclear power	Prohibited
76 m	Payment Service Providers	EDD on risk-based approach
76 n 76 o	PEPs PEP Close Associates	Always subject to EDD Always subject to EDD
76 o 76 p	PEP Close Associates PEP Related	Always subject to EDD
76 q	Precious metals and stones	EDD on risk-based approach
76 r	Red light businesses/Adult entertainment	Prohibited
76 s	Regulated charities	EDD on risk-based approach
76 t 76 u	Shell banks Travel and Tour Companies	Prohibited EDD on risk-based approach
76 u 76 v	Unregulated charities	Prohibited
76 W	Used Car Dealers	EDD on risk-based approach
76 x	Virtual Asset Service Providers	Always subject to EDD
76 y	Other (specify)	
		·
77	If restricted, provide details of the restriction	

78	Does EDD require senior business management and/or	Yes
	compliance approval?	Both
78 a	If Y indicate who provides the approval: Does the Entity have specific procedures for onboarding	SVII.
. •	entities that handle client money such as lawyers,	Yes
	accountants, consultants, real estate agents?	
80	Does the Entity perform an additional control or quality	Yes
***************************************	review on clients subject to EDD?	
81	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
81 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to	,
82	If appropriate, provide any additional information/context	
	to the answers in this section.	
8 14011	ORING & REPORTING	
83	Does the Entity have risk based policies, procedures	
en.50	and monitoring processes for the identification and	Yes
	reporting of suspicious activity?	
84	What is the method used by the Entity to monitor	Combination of automated and manual
84 a	transactions for suspicious activities? If manual or combination selected, specify what type	
- r M	of transactions are monitored manually	Unusual and non steeded transactions
	,	Unusual and non-standart transactions
84 b	If automated or combination selected, are internal	Internal System
	system or vendor-sourced tools used?	
84 b1	If 'Vendor-sourced tool' or 'Both' selected, what is the name of the vendor/tool?	
	.5 the hame of the yorkontoon?	
	1	
84 h2	When was the tool last updated?	1-2 years
84 b2		1-2 years
84 b2 84 b3	When was the tool last updated? When was the automated Transaction Monitoring application last calibrated?	1-2 years < 1 year

85	Does the Entity have regulatory requirements to report	Yes
	suspicious transactions? If Y, does the Entity have policies, procedures and	
85 a	processes to comply with suspicious transaction reporting requirements?	Yes
86	Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
87	Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to monitoring?	Yes
88	Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
89	Does the Entity have processes in place to send Requests for Information (RFIs) to their customers in a	Yes
90	timely manner? Confirm that all responses provided in the above	Yes
90 a	Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
91	If appropriate, provide any additional information/context to the answers in this section.	
9 PAYME	L INT TRANSPARENCY	
92	Does the Entity adhere to the Wolfsberg Group	Yes
93	Payment Transparency Standards? Does the Entity have policies, procedures and processes to comply with and have controls in place to	
93 a	ensure compliance with: FATF Recommendation 16	Yes
93 b	Local Regulations	Yes
93 b1	If Y, specify the regulation	Rules of internal control on combating legalization of proceeds from criminal activity, financing of terrorism and financing the proliferation of weapons of mass destruction in commercial banks (№ 2886, 23.05.2017)
93 с	If N, explain	
94	Does the Entity have controls to support the inclusion of required and accurate originator information in cross border payment messages?	Yes
95	Does the Entity have controls to support the inclusion of required beneficiary information cross-border payment messages?	Yes
95 a	If Y, does the Entity have procedures to include beneficiary address including country in cross border payments?	Yes
96	Confirm that all responses provided in the above	Yes
96 a	Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
97	If appropriate, provide any additional information/context to the answers in this section.	
10. SANC	TIONS	
98	Does the Entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the Entity, including with respect to its business conducted with, or through accounts held at foreign financial institutions?	Yes
99	Does the Entity have policies, procedures, or other controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)?	Yes
100	Does the Entity have policies, procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions?	Yes
101	Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	Yes
102	What is the method used by the Entity for sanctions	Both Automated and Manual
102 a	screening? If 'automated' or 'both automated and manual' selected:	
102 a1	Are internal system of vendor-sourced tools	Both
102 a1a	If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool?	Transaction Screening
102 a2	When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the automated tool? (If 'Other' please explain in	< 1 year
103	Does the Entity screen all sanctions relevant data, including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists?	Yes
104	What is the method used by the Entity?	Combination of automated and manual

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105	Does the Entity have a data quality management	V
	programme to ensure that complete data for all transactions are subject to sanctions screening?	Yes
106	Select the Sanctions Lists used by the Entity in its	
	sanctions screening processes: Consolidated United Nations Security Council	
106 a	Consolidated United Nations Security Council Sanctions List (UN)	Used for screening customers and beneficial owners and for filtering transactional data
106 b	United States Department of the Treasury's Office of	Used for screening customers and beneficial owners and for filtering transactional data
106 c	Foreign Assets Control (OFAC) Office of Financial Sanctions Implementation HMT	
	(OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
106 d	European Union Consolidated List (EU) Lists maintained by other G7 member countries	Used for screening customers and beneficial owners and for filtering transactional data Used for filtering transactional data
106 e 106 f	Other (specify)	Osed for filtering transactional data
	C	8
107	When regulatory authorities make updates to their	
107	Sanctions list, how many business days before the	
	entity updates their active manual and/or automated screening systems against:	
107 a	Customer Data	Within 3 to 5 business days
107 b	Transactions	Within 3 to 5 business days
108	Does the Entity have a physical presence, e.g. branches, subsidiaries, or representative offices located	
	in countries/regions against which UN, OFAC, OFSI, EU	No
	or G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	
109	Confirm that all responses provided in the above	
109	Section are representative of all the LE's branches	Yes
109 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
110	If appropriate, provide any additional information/context	
	to the answers in this section.	
		*
11. TRAIN	ING & EDUCATION	
111	Does the Entity provide mandatory training, which	
111 a	includes: Identification and reporting of transactions to	
	government authorities	Yes
111 b	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant	Yes
	for the types of products and services offered	165
111 c	Internal policies for controlling money laundering,	Yes
111 d	terrorist financing and sanctions violations New issues that occur in the market, e.g. significant	Yes
	regulatory actions or new regulations	
111 e 111 f	Conduct and Culture Fraud	Yes Yes
112	Is the above mandatory training provided to:	
112 a	Board and Senior Committee Management 1st Line of Defence	Yes
112 b 112 c	2nd Line of Defence	Yes
112 d	3rd Line of Defence	Yes
112 e	Third parties to which specific FCC activities have been outsourced	Not Applicable
112 f	Non-employed workers (contractors/consultants)	Yes
113	Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and	
	high risk products, services and activities?	Yes
	-	
114	Does the Entity provide customised training for AML,	Yes
114 a	CTF and Sanctions staff? If Y, how frequently is training delivered?	Annually
115	Confirm that all responses provided in the above	Yes
115 a	Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to	
110 a	and the branch/es that this applies to.	
	4	
116	If appropriate, provide any additional information/context to the answers in this section.	,
	to the district in this section.	
	TY ASSURANCE /COMPLIANCE TESTING	
117	Does the Entity have a program wide risk based Quality Assurance programme for financial crime (separate from	Yes
	the independent Audit function)?	
118	Does the Entity have a program wide risk based	Yes
	Compliance Testing process (separate from the independent Audit function)?	100
119	Confirm that all responses provided in the above	Yes
119 a	Section are representative of all the LE's branches If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
120	If appropriate provide any additional information/contact	
120	If appropriate, provide any additional information/context to the answers in this section.	
13. AUDIT		
121	In addition to inspections by the government supervisors/regulators, does the Entity have an internal	
	audit function, a testing function or other independent	Yes
	third party, or both, that assesses FCC AML, CTF, ABC,	,
	Fraud and Sanctions policies and practices on a regular hasis?	

122	How often is the Entity audited on its AML, CTF, ABC,	
	Fraud and Sanctions programme by the following:	
122 a	Internal Audit Department	Yearly
122 b	External Third Party	Yearly
123	Does the internal audit function or other independent	
	third party cover the following areas:	
123 a	AML, CTF, ABC, Fraud and Sanctions policy and	Yes
	procedures	Tes
123 b	Enterprise Wide Risk Assessment	Yes
123 c	Governance	Yes
123 d	KYC/CDD/EDD and underlying methodologies	Yes
123 e	Name Screening & List Management	Yes
123 f	Reporting/Metrics & Management Information	Yes
123 g	Suspicious Activity Filing	Yes
123 h	Technology	Yes
123 I	Transaction Monitoring	Yes
123 j	Transaction Screening including for sanctions	Yes
123 k	Training & Education	Yes
123 I	Other (specify)	
1201	Cultivity)	
124	Are adverse findings from internal & external audit ,	
	tracked to completion and assessed for adequacy and	Yes
	completeness?	
125	Confirm that all responses provided in the above section	Yes
.20	are representative of all the LE's branches	Yes
125 a	If N, clarify which questions the difference/s relate to	·
	and the branch/es that this applies to.	
	Setuple of the particle of the	
400	If appropriate, provide any additional information/context	
126	to the answers in this section.	
	to the answers in this section.	
14. FRA		
127	Does the Entity have policies in place addressing fraud	Yes
500000 Managaran	risk?	165
128	Does the Entity have a dedicated team responsible for	Yes
	preventing & detecting fraud?	166
129	Does the Entity have real time monitoring to detect	Yes
	fraud?	
130	Do the Entity's processes include gathering additional	
	information to support its fraud controls, for example: IP	Yes
	address, GPS location, and/or device ID?	
131	Confirm that all responses provided in the above section	Yes
	are representative of all the LE's branches	
131 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
	# #	
422	If appropriate, provide any additional information/context	
132		
	to the answers in this section.	

Declaration Statement

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2023 (CBDDQ V1.4)
Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

Joint-Stock Commercial Bank "Tenge Bank" (Financial Institution name) is fully committed to the fight against financial crime and makes every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts.

The Financial institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted/is committed to adopting these standards.

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than every eighteen months.

The Financial Institution commits to file accurate supplemental information on a timely basis.

espondent Bankins or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete onset to execute this declaration on behalf of the Financial Institution. I,Faleyev Baibit Khamitovich (Global Head of Correspo and correct to my honest belief, and that I am authorise

ALRO or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest feelf is declaration on behalf of the Financial Institution. . Yevdokimova Yevgenia Borisovaa (MLRo

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(Signature & Da WAN WO'ZBENIS

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